

GENERAL TERMS AND CONDITIONS OF SALE AND DELIVERY

These terms and conditions cover all Ampliqon products, sales and product support.

PRICES

Prices are quoted in our current product- and price list. Our price list is issued as a separate document. VAT is not included in list prices.

Buyers from outside Denmark with a valid VAT number are exempt from Danish VAT.

Fees for packaging and dry ice are charged separately in invoice and depend on the total weight of shipment and shipping destination.

DELIVERY

Enzyme products are delivered on dry ice.

Delivery in Denmark by truck (DAP).

International delivery if possible by courier freight (DAP) otherwise by air freight (CPT).

Ampliqon does not accept return of product shipments, packaging and the like and buyer bears all expenses in case of unclaimed goods.

PAYMENT

Prepayment is requested prior to shipping, unless other payment terms have been agreed.

Buyer bears expenses involved in settlement of invoice.

ORDER PLACEMENT

Kindly place your order by email.

PCR enzymes:
enzyme@ampliqon.com

Laboratory reagents:
Foreign customers: reagent@ampliqon.com

Danish customers: We kindly refer Danish customers to VWR International for reagent product requests and purchase.

USE

Buyer is solely responsible for the use and handling of purchased products.

Our products are for laboratory use only.

Ampliqon recommends that Ampliqon products are handled by skilled laboratory staff.

PRODUCT SUPPORT

Ampliqon offers unlimited and free of charge product- and technical support. Buyer is kindly asked to put questions and make technical enquiries by email at info@ampliqon.com.

COMPLAINT

Ampliqon is responsible for good production and documentation practices as well as quality control of batch and proper product handling and packaging.

Ampliqon thoroughly investigates any product complaint and offers replacement shipment free of charge, if your product should prove to have been damaged in our care.

Buyer must provide Ampliqon with a product setup log or similar as documentation of complaint.

LIABILITY

Ampliqon is not liable for any mishandling or misuse of Ampliqon products in buyer's possession.

Ampliqon is not liable for operational loss, consequential damage or any indirect loss at buyer's place.

If product liability is imposed upon Ampliqon against other holder than buyer due to buyer's use, including resale and distribution, Ampliqon must be indemnified by buyer.

LITIGATION

If any dispute between buyer and Ampliqon occurs and amicable settlement fails, such dispute shall be settled by the Danish courts.